

Thompson I.G., LLC achieves ISO 9001:2015 Certification for Quality Management System

Fenton, MI, May 3, 2021 – Thompson I.G., LLC, a fabricator of laminated safety glass, insulated glass units, and transparent bullet resistant products for the commercial, defense, industrial, transportation and residential markets, is proud to announce that the company has earned Quality Management System - ISO 9001:2015 certification.

Customer-centric continuous improvement

ISO 9001:2015 is a globally recognized quality management standard developed and published by the International Organization for Standardization (ISO). The certification provides guidelines in creating and effective quality management system. Based on high-quality management principles, these guidelines are customer-centric with high-level involvement from the company management. The standard also provides outlines continuous improvements based on a process-based approach.

To achieve the certification Thompson I.G. went through a thorough, company-wide, audit, reviewing the company quality management system and performance. Maintaining certification will require perpetual audits by our internal audit team and validation by a third-party certifying body to ensure compliance with the standard.

Tom Donovan, President of Thompson I.G. said “Achieving ISO 9001:2015 certification is great news, and this third-party validation endorses our commitment to delivering both high quality products and associated services to our customers. This certification was a rigorous and thorough process that required the engagement of the entire organization. I am very proud of everyone at Thompson I.G. for their hard work and dedication to ensuring we work to the highest standards and continue to deliver the best customer experience.

About Thompson I.G.

Since its inception in 1989 Thompson has grown from a small local glass fabricator to now being a North American supplier of high-value, innovative glass products for the commercial, defense, industrial and residential markets. Thompson I.G.’s diverse product offering includes:

- Insulating Glass for the residential and commercial markets
- Laminated and Tempered Safety Glass
- Digitally Printed Glass
- Defender Bullet Resistant Glass
- HealthDefender Antimicrobial Glass
- SchoolDefender Safety Glass
- Switchable Glass
- Bird Friendly Glass

For additional information, please visit www.thompsonig.com